

BEYOND.HOST

Digitaler Service-Assistent for meeting spaces

 **BEYOND.HOST**
MORE THAN A CALL

One of the biggest challenge within hotels and meeting locations is to have the right amount of service attendees at the right time available for guests and that as cost effective as possible.





WHY BEYOND.HOST?

We understand the current challenges within the hospitality industry, therefore we developed with Beyond.Host the perfect solution.

Beyond.Host will support you with....

- increasing service efficiency
- eliminate unproductive work time
- data driven planing
- reduce payroll costs
- increase guest satisfaction
- added value to your current digital meeting equipment offerings

That's why you need Beyond.Host!





WHAT IS BEYOND.HOST?

Beyond.Host is a **cloud based software** which improves **communication between guests** in the meeting room and **service attendees on side**, with one klick.

On the other hand does Beyond.Host **boosts** the **communication** between the meeting planer and all meeting attendees in conjunction with the **Beyond.Host User APP.**

"Beyond.Host, the new standard equipment for meeting rooms of all kind!"

Beyond.Host User APP



Beyond.Host Smart Watch



Beyond.Host Master Display





WHO WE ARE?

Coming from the industry and working for the industry. The name as credo: We are more than just a bunch of IT guys which came up with a new digital solution.

We are coming from the industry and gained many years of experience within hospitality, event management, food & beverage management and event communication. Therefore we know the needs of our clients.

With Beyond.Host, we took the communication within conference rooms one step further and set a new standard.





HOW DOES BEYOND.HOST WORK?



Service-call with one klick!

Various service-call-options with intuitive handling of all needed requirements within one solution.



Passed on wirelessly to the service smart watch

The service call with exact room information is send the the smart watch and just needs to be confirmed by the service attendee.

SCAN ME



BEYOND.HOST FEATURES

BEYOND.HOST
MORE THAN A CALL

TEXT MESSAGE



Service-Calls

Various service-call-options with intuitive handling of all needed requirements within one solution.



REFRESH ROOM



#refresh room, replenish beverages and other services will be provided, depending on the service level of every location.



BEYOND.HOST FEATURES

INDOOR

OUTDOOR



The service attendee is called directly in the meeting room.



The service attendee is called to wait in front of the room, with signal option to inform the host in the meeting room.

BEYOND.HOST FEATURES

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MORE THAN A CALL

BREAK DELAY

LOOK ROOM



Running late? No problem. Just let the service attendee know in order to re-schedule and still receive fresh food & beverage offerings during your breaks.

Ready to leave the room? Just call the service attendee and have them secure the room for you.




////// BEYOND.HOST FEATURES


BEYOND.HOST
MORE THAN A CALL

BREAK DELAY

LOOK ROOM



 Running late? No problem. Just let the service attendee know in order to re-schedule and still receive fresh food & beverage offerings during your breaks.

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DIGITALE EVENT-COMMUNICATION WITH BEYOND.HOST!

More than just a call! With interactive features Beyond.Host boots communication within the meeting room and sets a new standard.

With the various service call options, the intuitive and user friendly handling Beyond.Host has been developed for the day to day use within meeting rooms of all kind.

Beyond.Host offers the perfect solution for meeting hosts and on top of that interactive communication features. Experience the new standard and it's features like Q&A, Voting or timer for group sessions.



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**MORE THAN A CALL
BEYOND.HOST**

Primarily a service call system does Beyond.Host offer on top of that interactive communication within the meeting room in conjunction with the Beyond.Host User APP.

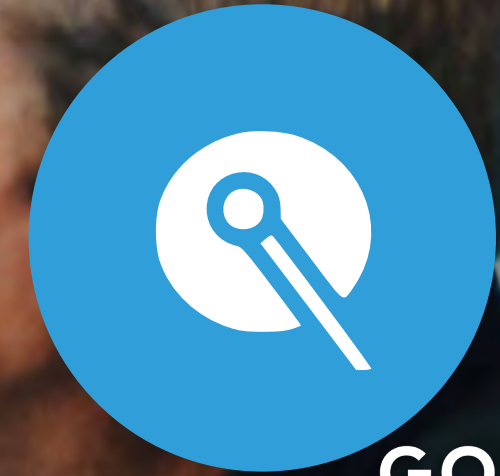
Features like Q&A, Voting, Gong and Timer will make the difference in your meeting room.



MUSIC



TIMER



GONG



MOTION SENSOR



VOTING



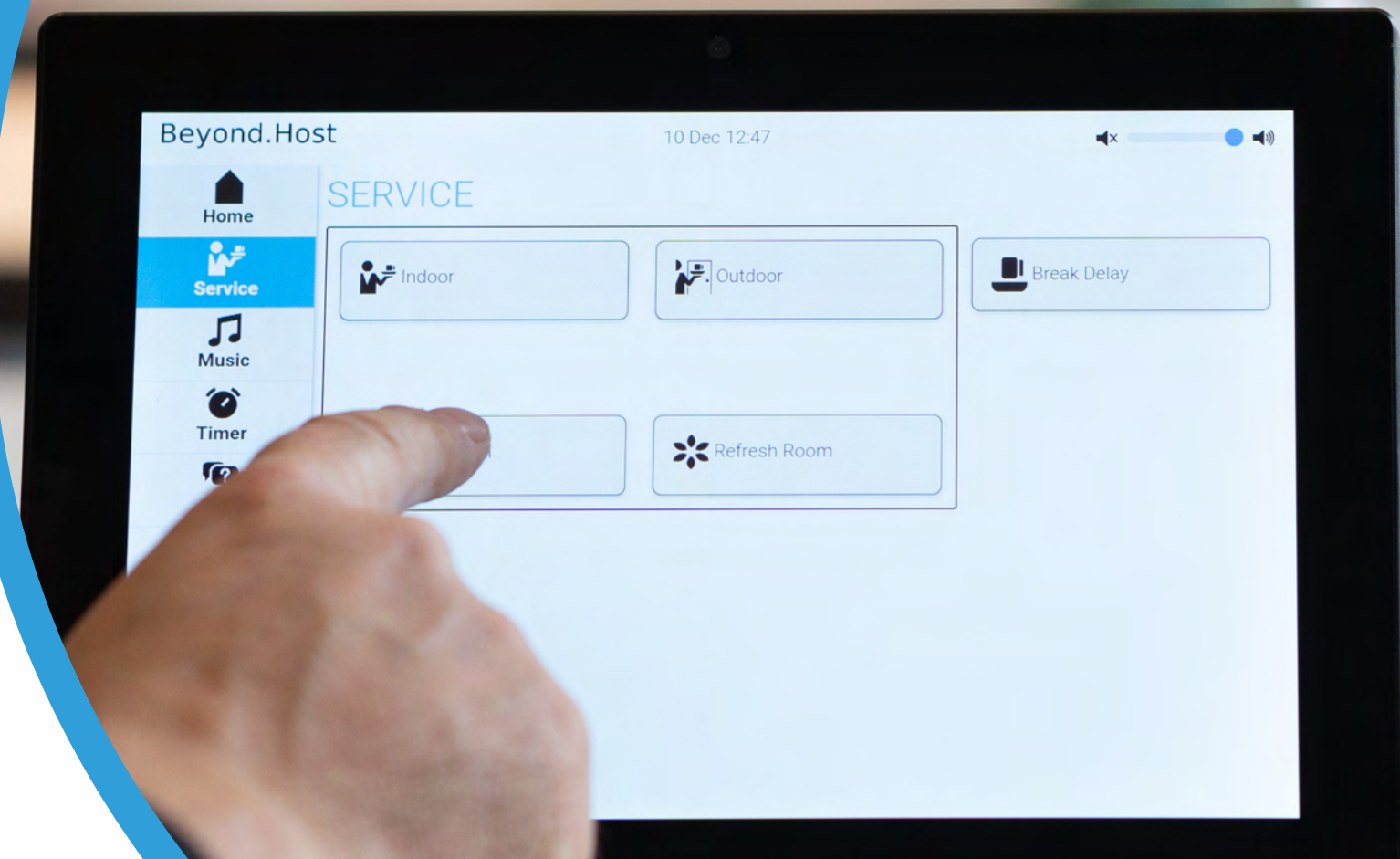
Q&A



BEYOND.HOST ADVANTAGES

Experience the difference with Beyond.Host in your hotel or meeting spaces:

- Digital, cloud based solution for all needs within your meeting room
- Meeting planer will love it: Interactive communication within the meeting room for better results and more options.
- Digital interface with one click - Guests and service attendees are directly linked for a better service experience.
- Data based scheduling, optimised operational processes, customer satisfaction and better planning security within the day to day business.
- no touchpoints with data security



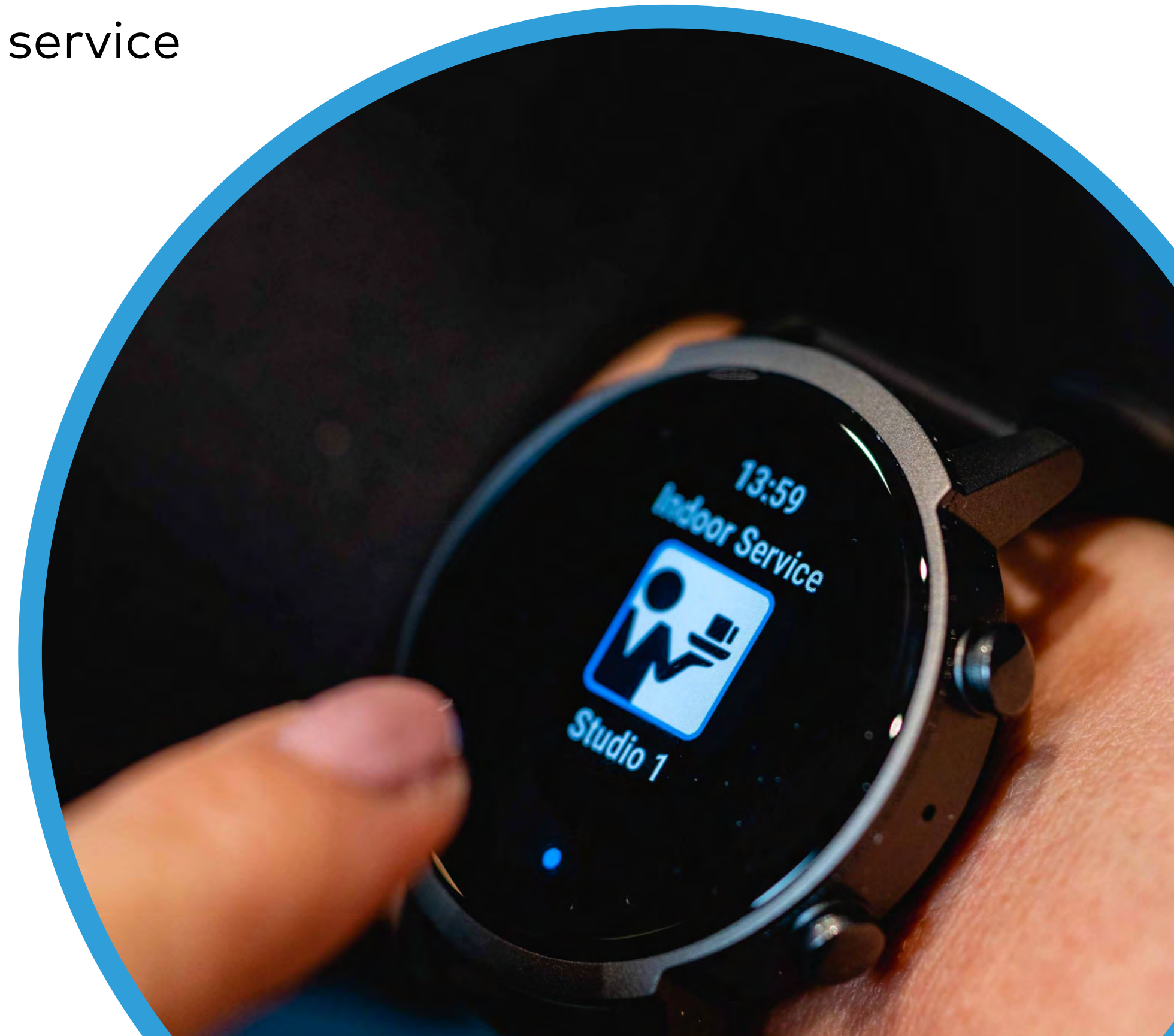


BEYOND.HOST SMARTWATCH

The perfect interface between guests and service attendees.

With the smart watch, service attendees are able to do their daily routine without losing contact to the guests.

Every service call will be send directly to the smart watch. Should the service attendee not answer within a specific time frame the automatic escalation level will guarantee that the management level can step in to support at any time to deliver the very best service level.





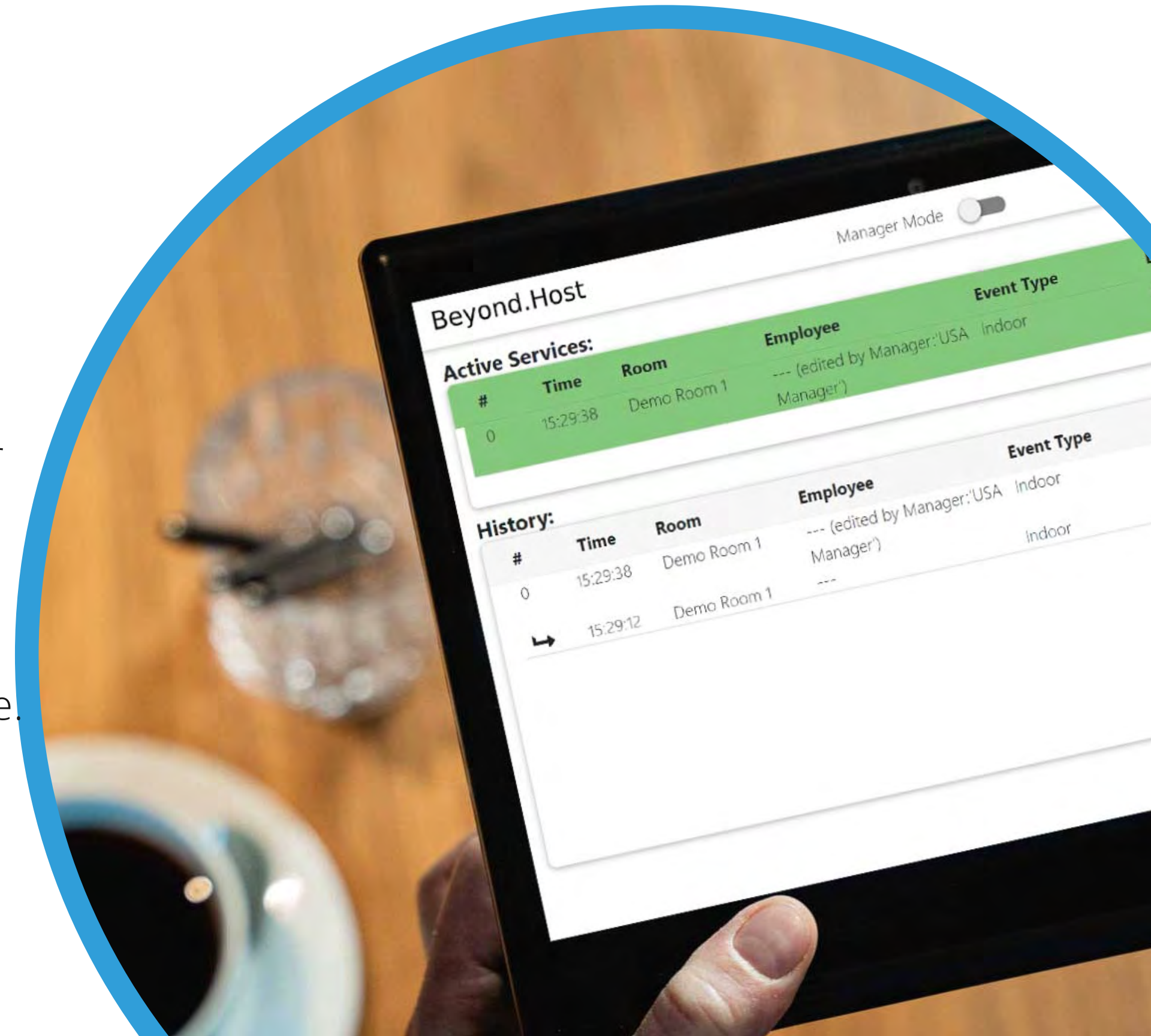
BEYOND.HOST REPORTING

Get real insides - Never lose track of whats happening in your meeting rooms.

Redefine procedures in your meeting spaces in order continually improve your level of service.

All service calls will be tracked and shown in the manager screen. They can be downloaded for further evaluations as CSV file. On top of that all ongoing service calls are also shown at the manager screen in order to monitor that all service calls are handled on time.

Summarized, with Beyond.Host you have a live ticker of whats happening in your meeting spaces.



Beyond.Host

Active Services:

#	Time	Room	Employee	Event Type
0	15:29:38	Demo Room 1	--- (edited by Manager: 'USA Manager')	Indoor

History:

#	Time	Room	Employee	Event Type
0	15:29:38	Demo Room 1	--- (edited by Manager: 'USA Manager')	Indoor
↳	15:29:12	Demo Room 1	---	Indoor



YOUR TEAM AT BEYOND.HOST

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WITHIN 4 STEPS TO BEYOND.HOST



DEMO
APPOINTMENT



CONSULTING &
QUOTATION



INSTALLATION
AT YOUR
PROPERTY



INHOUSE-SERVICE
TRAININGS &
BRIEFING

Beyond.Host GmbH

LINDENWEG 4
82284 GRAFRATH

WEBSITE [HTTPS://BEYOND.HOST](https://beyond.host)



»» The future belongs to those who starts thinking today for tomorrow ««

- Michael Tischer, CEO

Schedule your
Demo !

**WITH BEYOND.HOST YOU ARE ENTERING THE
NEXT LEVEL CONFERENCE ROOM
COMMUNICATION.**

